

Fixed Issues in Archer Engage (Latest Version: 4.3.0) and Engage Agent (Latest Version: 3.2.0)

This section lists issues fixed till the latest release.

Component	Issue	Description
Engage Agent	ENGAGE-3118	<p>Archer Vendor Portal Service logging has been improved. Archer Vendor Portal Service now returns the error “Vendor Portal Service cannot connect with Archer” with a log reference ID under new conditions, as listed below:</p> <ul style="list-style-type: none"> • Archer Vendor Portal Service cannot connect with Archer • Archer Vendor Portal Service cannot connect with Archer Configuration service • Incorrect LayoutID was provided during publish
Engage Agent	ENGAGE-3280	Archer Vendor Portal Service now supports Microsoft .NET Core 3.1 SDK.
Engage Agent	ENGAGE-1351	Archer Vendor Portal Service provides a new option, the ArcherProxySettings in the PortalDataStore.json file, to use a proxy when connecting to the Archer Base URL.
Engage Agent	ENGAGE-1306	<p>Publish failed when the user chose a service account without proper permissions to install an SSL certificate from disk while installing Archer Vendor Portal Service.</p> <p>With the addition of the ArcherProxySettings option in the PortalDataStore.json file, this failure no longer occurs.</p>
Engage Agent	ENGAGE-1214	<p>On Publish failure, but no error was logged by Archer Vendor Portal Service. Now, the following error is logged and presented in the user interface:</p> <p>“The SSL connection could not be established, see inner exception. The remote certificate is invalid according to the validation procedure.”</p> <p>Verify that Archer Vendor Portal Service was configured with an SSL certificate that meets SSL validation requirements.</p>
Engage Agent, Archer Engage	ENGAGE-1312	<p>If an invalid value is assigned as a field id, an ambiguous error was shown.</p> <p>Archer Vendor Portal Service now logs and displays more informative error messages for invalid values in the following Contacts fields:</p> <ul style="list-style-type: none"> • ContactFieldId • FirstNameFieldId • LastNameFieldId • EmailFieldID • JobTitleFieldID
Engage Agent	ENGAGE-1207	Archer Vendor Portal Service installation now checks the Microsoft .NET Core 3.1 requirement. If an unsupported version of Microsoft .NET is encountered, a prompt appears to update to Microsoft .NET Core 3.1 before proceeding with installation.
Engage Agent	ENGAGE-1377	Archer Vendor Portal Service was setting the first certificate a PFX file containing chains of certificates as the SSL certificate. Now the correct SSL certificate is identified and Archer Vendor Portal Service installs successfully.
Engage Agent	ENGAGE-3108	When syncing Archer Vendor Portal Service to Archer, the downloaded file was preserved causing an error to fail with an error stating assessment.json already exists. Now the download file is removed so the sync can be attempted again.
Archer Engage	ENGAGE-1213	<p>Fields populated in Archer content before publishing were not considered as Complete when the resulting Archer Engage content was viewed in the Archer Engage. The fields were not included in the Overall Progress for the assessment or the individual progress for assigned participants. The fields were also still shown when filtering on a Question Status of Complete, even though the answer was displayed.</p> <p>The fields populated in Archer are now considered completed on the Assessment page.</p>

Archer Engage	ENGAGE-1395	Numeric fields that are empty in Archer now default to empty, instead of zero, in the Archer Engage.
Archer Engage	ENGAGE-1030	Few assessments were getting processed multiple times leading to creation of duplicate assessments on the Archer Engage. This is now resolved by making changes to the configuration setting on the Engage for Vendors AWS application.
Archer Engage	ENGAGE-1281	Contributor role description in Archer Engage Help Modal is corrected
Archer Engage	ENGAGE-1316	Domain name with characters greater than 4 were receiving validation for email format on Verification Code screen. Email validation is updated to also allow domain name greater than 4 characters .
Engage Agent	ENGAGE-1033	Sync process for some assessments were failing due to pre signed URL expiry during download. This is now resolved by getting pre signed URL for assessment at time of download thus eliminating time out scenario.
Engage Agent	ENGAGE-1031	Duplicate contact with same email id was getting created and linked to assessment in scenario of case mismatch between Email Id of existing contact in Archer and Email Id of contact synced back from Engage for Vendors. This is resolved by updating email comparison during contact sync process to be case insensitive.
Engage Agent	ENGAGE-1326	If the Archer content has fields hidden due to questionnaire show/hide rules, and those fields are on a layout specified for the Publish request, those fields were still appearing in the published portal content. This is resolved by adding support for show/hide rule for questionnaire in vendor portal service which now publish only those questionnaire fields to portal which are not hidden by show/hide rules.
Engage Agent	ENGAGE-1272	Incorrect display of Radio button field as Checkbox for Questions added from Question Library is resolved.
Engage Agent	ENGAGE-1019/ ENGAGE-1075	Sync process is failing in a scenario where third party contact application in Archer has large number of contacts.This has been resolved by improving contact search and retrieval approach during sync process. Note: This fix requires Archer version 6.9 SP 2 Patch 1 or above along with VPS upgrade.
Engage Agent	ENGAGE-1335	Publish process was failing for VPS 1.2.0 version if Archer platform is on either of these versions: 6.9 Patch 2 hotfix 1, 6.9 Patch 3, 6.9 SP 1, 6.9 SP 1 Patch 1, 6.9 SP 1 Patch 2, 6.9 SP 1 Patch 2 Hotfix 1, 6.9 SP 1 Patch 3. This is resolved by fixing an error in backward compatibility related to Questionnaire show/hide rules functionality.
Engage Agent	ENGAGE-1026 ENGAGE-1058	Assessment sync back to Archer was failing for scenarios involving Proxy configuration. This is resolved by correction in handling of retrieval or download process through Proxy option.
Engage Agent, Archer Engage	ENGAGE-1394	If a Values List field or question with an inactive value was published to the Archer Engage, that value was displayed as a possible selection in the resulting Engage for Vendors field. If this value was selected, content sync failed in Archer. This is resolved by removing inactive value from display in Engage for Vendors.
Archer Engage	ENGAGE-1440	When you publish a Text field that includes a default, the Text field is published but the default value of that Text field is not shown in the Archer Engage. This is resolved by allow display of default values for text field in portal similar to default values in Archer.
Archer Engage	ENGAGE-1314	In the Archer Engage, the order of the Values List values is inconsistent with the order of the corresponding Archer Values List values.
Engage Agent	ENGAGE-1059	If the User update the questionnaire name after creation in Archer and publish questionnaire to Portal, Engage for Vendors was still displaying old questionnaire name. This is resolved by using module name instead of level name for getting Questionnaire/flat application name. Note: This fix requires Archer version 6.9 SP 3 or above along with VPS upgrade.
Engage Agent, Archer Engage	ENGAGE-1079 ENGAGE-4182	If the Archer user published a questionnaire without any field, Vendor users assigned to such assessment were not able to see assessments on their home page. This has been resolved to allow user to view assessment on home page along with validation on publish process to not allow any content to publish without any fields or questions present on layout.
Archer Engage	ENGAGE-1219	Unexpected error shown during downloading an attachment from a submitted assessment is resolved.
Archer Engage	ENGAGE-1376	Positioning of focus on filter icon as 2nd step during guided tour is corrected.
Archer Engage	ENGAGE-1229	Configuration at Portal backend is updated to prevent the ability to enumerate the data schema. Non-required and non-used fields in user related queries are also removed.
Archer Engage	ENGAGE-1307	Portal User pool configuration is updated to obfuscate any user specific error details in case of wrong authentication request.

Archer Engage	ENGAGE-6200	HTML formatting added to Assessment Help text (additional guidance field) is now supported in Engage for Vendors (displayed as Assessment Instructions).
Engage Agent	ENGAGE-1407	If the Portal layout of assessment published contains empty tabs (having no sections and fields), publish fails for such assessments.
Engage Agent	ENGAGE-5808 ENGAGE-5921	Vendor Portal Service fails to publish if assessment has DDE rules and actions configured and published layout contains tab sets and tabs
Archer Engage	ENGAGE-6577	HTML formatting added to Question text in Archer is now supported in Engage for Vendors Note: Any attachment added as part of HTML formatting will be discarded in Portal
Archer Engage	ENGAGE-7031	Sender's Email Address for Invitation and Step Up Code notifications is updated from DoNotReplyVendorPortal@rsa.com to DoNotReplyEngage@archerengage.com
Archer Engage	ENGAGE-8376 ENGAGE-8400	User was not able to set password with 8 or 9 characters despite password entered meeting all password policy criteria.
Archer Engage	ENGAGE-1265	When a field has an invalid input, an error message is displayed and the input is not saved. The submit button is now disabled in such scenario.
Archer Engage	ENGAGE-1278	Text added to text field during auto save was reverted to previous saved value.
Archer Engage	ENGAGE-7802	Sorting of Open Assessments list by different columns on home page is enabled.
Archer Engage	ENGAGE-7661	When Values list populated by DDE Set Values List action doesn't meet Minimum or Maximum values list selection criteria, validation message is displayed on that Values list and User is not allowed to submit assessment.
Archer Engage	ENGAGE-8244	Overall Progress percentage was not calculated properly in case of entire section being made read only using DDE .
Archer Engage	ENGAGE-8125	Following invalid characters are restricted as part of attachment name in Portal. These characters were causing sync failure in Archer. <>?* \.:"
Archer Engage	ENGAGE-7883	Date value selected on Portal was shifted by 1 day on initial selection.
Archer Engage	ENGAGE-7011	Once a user accesses the landing page from a "New Record" page, the user does not have a link to return to the "New Record" page.
Archer Engage	ENGAGE-8814/ ENGAGE-8683	User profile information for Engage user was not displayed in case of self registration without any assessment assigned.
Archer Engage	ENGAGE-8703/ ENGAGE-8920	Date validation has been added for older dates beyond acceptable dates in Archer.
Archer Engage	ENGAGE-8670	DDE action performance has been enhanced to display DDE results quickly on UI.
Archer Engage, Engage Agent	ENGAGE-7004	The values list field displays checkboxes instead of radio buttons when the max selection property is null, and the display control is "Dropdown."
Archer Engage	ENGAGE-6977	The values list will now display an error message if user selection doesn't adhere to Min/Max selection limit.
Archer Engage, Engage Agent	ENGAGE-1256	The Archer Engage supports the other text option for a value in values list.
Engage Agent	ENGAGE-9542	In republish scenario, if Engage user submits with blank attachment field, then attachment provided in first submission will be retained in Archer. Note: If attachment is provided in republish scenario, it will replace the existing attachment in Archer.
Archer Engage	ENGAGE-9423	Error related to purging of submitted assessments after 180 days is resolved.
Archer Engage	ENGAGE-9420	Email addresses with top level domain with more than 4 characters are supported in portal.
Archer Engage, Engage Agent	ENGAGE-8825/ ENGAGE-1224	Text Area content added in Archer will be displayed with proper HTML formatting in portal.
Archer Engage	ENGAGE-9469	Support DDE actions on record creation through Engage
Engage Agent	ENGAGE-10711	Engage agent installer failed prematurely with DetectPortalDataStore failed error in case of installation location selected during update is different than existing installation location for Engage agent
Archer Engage	ENGAGE-10700	DDE for published assessments is not working for Engage users who has emails registered with pascal/camel case in OKTA.
Engage Agent	ENGAGE-10545	Publish fails with error 'could not find ArcherEngageAgent.xml'
Archer Engage	ENGAGE-10279/ ENGAGE-10378	Published assessment is not visible to Engage user when his/her email in the contacts application has trailing or leading space.
Archer Engage	ENGAGE-10780	DDE set action or apply conditional layout action may not work on assessment or record creation page if DDE rule filter criteria was based on values list filtered by another DDE rule.
Engage Agent	ENGAGE-11038	Retrieval of assessment is not happening if any deleted Archer instance is available in Portal Data Store

Engage Agent	ENGAGE-11101/ ENGAGE-11198/ ENGAGE-11027/ ENGAGE-11197	Retrieval of assessment will fail when there is failure in contact sync.
Archer Engage	ENGAGE-12200/ ENGAGE-12282/ ENGAGE-12289	Assessment page is failing to load for some of Engage users. User sometimes does not get redirected to assessment page on click of the URL provided in email notification. Note: User is expected to close all the Engage tabs while logging out.
Archer Engage	ENGAGE-11187	The radio button text is truncated if it exceeds the screen size and won't wrap to next line.
Archer Engage	ENGAGE-12005	Assessment sync fails in Archer when there is a corrupt attachment uploaded from Engage portal. We have added corrupt attachment validation parity between Archer and Engage.
Archer	ENGAGE-11695	Engage bulk publish script is updated to support Windows SSO Archer Authentication.
Engage Agent	ENGAGE-12008	When the original owner of the assessment is removed after addition of another owner from portal, and the assessment is submitted from new owner, the assessment fails to sync to Archer.
Archer Engage	ENGAGE-12596	404 issue is seen when a user registers to Okta and clicks on the "Activate Account" link received in the mail in Outlook.
Archer Engage	ENGAGE-9575	Attachment with OKB size won't be synced back to Archer.
Archer Engage	ENGAGE-11019	After a new user logs in, the assessment page keeps loading until refreshed when the user has not accepted the terms and conditions during first time login.
Engage Agent	ENGAGE-9249	If Archer user is publishing questionnaire to Archer Engage using User/Group, publish flow will show an error if contact cross -reference mapping is not provided.
Archer Engage	ENGAGE-1235	If the email address for a vendor contact does not follow username@domain.extension format, Archer Engage invites fail to send. The failure to send these invites is not captured in the Archer Vendor Portal Service logs.
Archer Engage	ENGAGE-1449	Publish does not include attachments tied to Archer content when Attachment fields are included in the publish layout. The resulting Attachment fields are left blank in Archer Engage.
Archer Engage	ENGAGE-14683	Engage user is taken to My Company Requests Page when link to record creation page is clicked
Archer Engage	ENGAGE-13998	The progress numbers displayed on the dashboard page is different from the progress numbers displayed on the request page.
Engage Agent	ENGAGE-14218	Publish fails when the company name is not present in the license key.
Archer Engage	ENGAGE-14162	The translated French text is not correct for some strings.
Archer Engage	ENGAGE-14238	Requester Activities' and 'Vendor Requests' has wrong translation in Japanese language.